



CASE STUDY



BUSINESS CHALLENGE

Cleary Gottlieb Steen & Hamilton LLP, an international law firm, routinely deals with a high inflow of large documents that range from hundreds to thousands of pages long. The overwhelming volume of these files prevented easy and efficient remote access, as downloading documents offsite would take an impracticably long amount of time. Both attorneys and clients had difficulty retrieving documents that were relevant to cases, a status quo that was unacceptable and unsustainable. In addition, documents that were attached to emails would bounce back due to exorbitant file sizes, slowing down workflows and stopping productivity in its tracks. The firm knew it had to find a way to solve these issues, and turned to Foxit Software.

SOLUTION

Cleary Gottlieb Steen & Hamilton LLP licensed Foxit Software's PDF Compressor with full support for EMC Captiva InputAccel, the document capture and imaging system the firm was using. The use of PDF Compressor enabled the creation of more accessible and efficient documents, resolving the problems the firm was previously experiencing.

RESULTS

Foxit's PDF Compressor was able to fully integrate with the EMC Captiva InputAccel system used by Cleary Gottlieb Steen & Hamilton LLP to produce compressed files, without compromising the quality of the documents. The compression was able to make thousand-page documents attachable and transferable by email, eliminating delays in sending emails to clients. Remote access was also improved, allowing attorneys as well as clients to access and download documents offsite quickly and with ease.



BENEFITS

Objective	Benefits Achieved
Reduce file size so documents can be emailed.	 PDF Compressor compressed files so that hundred and thousand page documents could be emailed effectively without bouncing back.
▶ Improve remote document retrieval.	Employees were able to quickly access and retrieve compressed documents even from remote sites, streamlining case work and outputting them to SharePoint output files.
► Integrate software with EMC Captiva InputAccel.	 Foxit provided a robust software solution that integrated with EMC Captiva InputAccel.

